

What's On at NTRF

Dear friend

September 2014

Upcoming events for you

We have some excellent **free** events coming soon that you may find interesting - please contact us as soon as possible to book your place or places.

On Thursday, 25 September the **Investment Forum bus tour** will visit properties across Newcastle to look at developments on local estates.

On Thursday, 2 October our training course **Engaging** with social media will explain how to use social media such as Facebook and Twitter to empower communities.

On Wednesday, 15 October the **Repairs Development Group** will be meeting at Palatine Beds in Westerhope. The agenda will be shorter than usual to allow for a tour of Palatine Beds. All tenant reps are invited, even if you don't normally attend the Repairs Development Group.

On Tuesday, 28 October our **Living in Flats working group** will take place.

On Thursday, 6 November our training course will look at **Tenant panels - reviewing your approach to improving services**. This course is useful for tenants who are involved, or would like to be, in scrutinizing services.

Finally, two members' only events are coming up that we've previously mentioned: our **Annual General Meeting (AGM)** on Wednesday, 24 September - you will hopefully have received your official notification through the post. And also our **Members' Assembly** on Monday, 6 October, which we hope everyone will be able to attend - please let us know if you'll be coming to these events.

You'll find more detail about all the events mentioned on the back of this flyer. To book places on any of them, please call **0191 285 2724** or email

info@newcastletenantsfed.org.uk

Kind regards

Matt Reilly Administration and Marketing Assistant

Events diary

Annual General Meeting Wednesday, 24 September 6.30pm to 8pm Assembly Rooms

Investment Forum bus tour

Thursday, 25 September Arrive at Fawdon by 10am (tour 10.30am to 2pm)

Engaging with social media Thursday, 2 October 10am to 4pm Fawdon Community Centre

Members' Assembly Monday, 6 October 10am to 4pm Assembly Rooms

Repairs Development Group Wednesday, 15 October 10.30am to 1.30pm Palatine Beds

Living in Flats working group Tuesday, 28 October 10.30am to 1.30pm Fawdon Community Centre

Reviewing your approach to improving services
Thursday, 6 November

10am to 4pm
Fawdon Community Centre

Please turn over for more detail about our upcoming events >>>

More information about our upcoming events

Wednesday, 24 September

Annual General Meeting (AGM)

6.30pm to 8pm at the Assembly Rooms Newcastle Tenants and Residents Federation's annual general meeting (AGM) is a strictly members-only event. Please confirm your attendance, or give your apologies if you are unable to attend. Food is provided.

Thursday, 25 September

Investment Forum bus tour

Please arrive at Fawdon Community Centre by 10am. Tour will depart shortly after, and finish at around 2pm.

The Investment Forum will visit properties across Newcastle to look at developments on local estates. Last year's tour was well received by tenant reps who took part, so don't miss your opportunity to take part in this year's tour. Lunch is provided.

Thursday, 2 October

Training: Engaging with social media 10am to 4pm at Fawdon Community Centre

This is a great course for individuals and groups who want to know how to engage with others through social media. You'll be shown how to create your own free and unique internet identity to use forever. Lunch is provided.

Monday, 6 October

Members' Assembly

10am to 4pm at the Assembly Rooms Our Members' Assembly is incredibly important this year. We need your support, your thoughts and your ideas about what you want us to focus on in the coming year. This is an unmissable opportunity to be directly involved in shaping the work that we do. Please ensure as many of you attend this session as possible. Food is provided.

Wednesday, 15 October

Repairs Development Group

10.30am to 1.30pm at Palatine Beds, Westerhope

The agenda will be shorter than usual to allow for a tour of Palatine Beds. All tenant reps are invited, even if you don't normally attend the Repairs Development Group. Lunch is provided.

Tuesday, 28 October

Living in Flats working group

10.30am to 1.30pm at Fawdon Community Centre

Our Living in Flats working group will be having its quarterly meeting. Lunch is provided.

Thursday, 6 November

Training: Tenant panels - reviewing your approach to improving services.

10am to 4pm at Fawdon Community Centre Involved in a service or area based group but not sure how effective your approach is or worried by your progress? This training course is useful for tenants who are involved, or would like to be involved, in scrutinizing services. Our facilitator will help you plan to improve. Lunch is provided.

It's easy to book your free place (or places) at our events:

- Phone 0191 285 2724
- Email info@newcastletenantsfed.org.uk

And you can keep up-to-date with the Federation on:

- Our website www.newcastletenantsfed.org.uk
- Facebook www.facebook.com/NTRF77
- Twitter www.twitter.com/NTRF77



Newcastle Tenants and Residents Federation